NHS
Volunteering

NHS Volunteering find and apply service Recruiter engagement event
May 2025

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Agenda

- Welcome

- Latest news
  - New and improved features
  - New features demo
  - Next on NHS Volunteering

- Question from NHS England

- Over to you

- Thanks and close

Latest news

NHS Volunteering news

- Closure of NHS & Care Volunteer Responders programme (end of May)
  - Subject of discussions in House of Commons & House of Lords: NHS Volunteering on Government's radar.

- User research May & June
  - Volunteers who have used NHS Volunteering

- Volunteers Week
  - Last year we saw a spike in visits
  - NHS England activity
    - Press release
    - Social media activity
    - Internal promotions with their contacts in the 3rd sector

Recently on NHS Volunteering

New features and improvements

Recruiter dashboard improvements –
– Dashboard listings now in 3 tabs (published, closed and draft)
– Makes managing and finding listings easier

Search improvements (tags and filters)
– Option to add up to 3 tags to opportunities
– Tags will highlight key information to volunteers in their searches
– Option to add filters to opportunities
– Helps volunteers refine search results

Today on NHS Volunteering

- **Removal of NHS and Care Volunteer Responders link & content**
  - the link and content relating to NHS Care and Responders will be removed from search results

- **Navigation Improvements - home page**
  - Moving and renaming 'View opportunity types' to 'View types of volunteering'

Demo: improved functionality

For details, please see pages 28 and 29 in our user guide:

[Create and publish your NHS Volunteering opportunity](#)

Next on NHS Volunteering

Work in progress:

- User management self service - including a new superuser role that can manage team members (add & edit team member details/role).
- Updates to Terms and Conditions - new version (2025).
- Release date TBC.

'Spotlight' advert promotion

- *Does promoting specific opportunities on other NHS BSA channels drive more traffic to NHS Volunteering*?
- Started this week (4-week pilot)
- Advert criteria: clear, 'enticing', mix of NHS and VCSE, types of roles and locations
- Monitoring – share results in June recruiter engagement event.

A question from NHS England:

What support resources would you find beneficial?

Over to you

Help and guidance

Knowledge base: https://nhsbsa-live.powerappsportals.com/knowledgebase/category/?articlecategory=NHS%20Volunteering&id=CAT-05626&parentid=

Help and support for recruiters: www.nhsbsa.nhs.uk/help-and-support-recruiters

Help and support for volunteers: www.nhsbsa.nhs.uk/help-and-support-volunteers

NHS Volunteering website: https://volunteering.england.nhs.uk/volunteer

Thank you

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