

How to search for a volunteering opportunity using the NHS Volunteering service

This guide explains how to search for a volunteering opportunity using the NHS Volunteering service.

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Go to the search page

Important: Go to the [NHS Volunteering website](#) to follow these steps.

To search for an opportunity:

1. Select the '[Go to search](#)' link.

The screenshot shows the NHS Volunteering website homepage. At the top is a blue header with the NHS logo and the word 'Volunteering'. Below the header is a large blue banner with the text 'Welcome to NHS Volunteering' and a sub-header 'Start your journey to become an NHS volunteer. Discover the many ways you can have an impact on the experience of patients, their families and NHS staff.' Below the banner are two main sections: 'Search for an opportunity' and 'Browse opportunity types'. The 'Search for an opportunity' section includes a sub-header, a paragraph of text, and a button labeled '1 Go to search'. The 'Browse opportunity types' section includes a sub-header, a paragraph of text, and a button labeled 'Browse opportunity types'. Below these sections is a light grey footer area with two columns. The left column has the sub-header 'What it is like to be an NHS volunteer' and two paragraphs of text. The right column has a blue box with the text '16:9 image' and a sub-header 'Discover the experiences of our volunteers' followed by a paragraph of text.

NHS Volunteering

Welcome to NHS Volunteering

Start your journey to become an NHS volunteer.
Discover the many ways you can have an impact on the experience of patients, their families and NHS staff.

Search for an opportunity

Use your postcode and other criteria to find volunteering opportunities near you.

1 → Go to search

Browse opportunity types

There are many ways you can help. Find out what the different opportunities are and what they entail.

→ Browse opportunity types

What it is like to be an NHS volunteer

As an NHS volunteer, you get to make a positive contribution to the experience of patients and their families.

There are many reasons why you may decide to volunteer within the NHS.

You may find it rewarding to do something for the benefit of your local community. It will give you a sense of accomplishment and a positive outlook on life. You will be doing something worthwhile and meaningful to you.

16:9 image

Discover the experiences of our volunteers

We have asked some of our volunteers what they think about volunteering with the NHS

Search for volunteering opportunities near you

To search for volunteering opportunities near you:

1. In the 'Enter a postcode in England' box, enter the English postcode you want to use to search for nearby opportunities.
2. Select how far from the postcode you have added you would like to search for opportunities between 3 and 30 miles.
3. Select the [Search](#) button.

NHS Volunteering

[Go back](#)

Search for a volunteering opportunity near me

Enter a postcode in England

1

How far from your postcode would you like to search?

Up to 3 miles

Up to 5 miles

2 Up to 10 miles

Up to 20 miles

Up to 30 miles

3

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Volunteering search results

This page explains how to use the NHS Volunteering search results page.

Important: Search results will include:

- Organisations who may have NHS volunteering opportunities available.
- NHS volunteering opportunities that meet your search criteria.
- NHS volunteering opportunities that could be carried out from any location in England.

To navigate the search results:

1. Select the '[Go back](#)' link to return to the Search for a volunteering opportunity near me page.
2. Select the '[Change search distance from your postcode](#)' link to change the search distance you want to see in your results.
3. Select the '[Visit organisation website](#)' link to view volunteering information on an organisation's website.
4. Select the '[Opportunity title](#)' link to view the advert for an opportunity that meets your search criteria.
5. Select the '[Opportunity title](#)' link to view the advert for a remote opportunity.

The screenshot shows the NHS Volunteering search results page for the postcode NE63 0QA. The page features a blue header with the NHS logo and 'volunteering' text. Below the header, there is a 'New service' banner and a 'Go back' link (1). The main heading is 'Volunteering opportunities near NE63 0QA'. A note indicates 'Closest results listed first. Showing results up to 20 miles away.' Below this, there is a 'Change search distance from your postcode' link (2). The first result is for 'Northumbria Healthcare NHS Foundation Trust', 11.2 miles away, with a 'Visit organisation website' link (3). The second result is for 'NCCC Outpatients Support Volunteer' in Newcastle upon Tyne NE7 7DN, 12.1 miles away, with a detailed description of responsibilities and shifts, and a link to the opportunity title (4). Below the results, there is a section for 'Other volunteering opportunities across England' with a link to 'Patient Transport Volunteer' (5) for any location in England. The footer contains links for 'Help and support', 'Terms and conditions', 'Accessibility statement', 'Privacy', 'Cookies', and '© Crown copyright'.

Change search distance from your postcode

To change the search distance from your postcode:

1. Select the '[Go back](#)' link return to the Search for a volunteering opportunity near me page.
2. Select how far from the postcode you have added you would like to search for opportunities between 3 and 30 miles.
3. Select the '[Update results](#)' button.

The screenshot shows the NHS Volunteering website interface. At the top, there is a blue header with the NHS logo and the word 'Volunteering'. Below the header, there is a 'New service' banner with a feedback link. The main content area has a light blue background. On the left side, there are three numbered orange circles (1, 2, 3) indicating the steps. Step 1 points to a '< Go back' link. Step 2 points to a dropdown menu labeled 'Change search distance from your postcode'. Step 3 points to a green 'Update results' button. The search results section shows the title 'Volunteering opportunities near NE630LF' and a note that the closest results are listed first, showing results up to 20 miles away. The search distance options are: 'Up to 3 Miles', 'Up to 5 Miles', 'Up to 10 Miles', 'Up to 20 Miles' (which is selected), and 'Up to 30 Miles'.

Volunteering opportunity advert

This page explains the information and links on a volunteering opportunity advert.

1. Select the '[Go back to search results](#)' link to return to the Search results page. (Optional)
2. This shows the title of the volunteering opportunity.
3. Select the 'Register for this opportunity' button to apply for the opportunity.
4. This shows a summary of the opportunity to help you understand what's involved.
5. This shows a summary of skills and other requirements you'll need for the role.
6. This shows other useful information such as available shifts, where the opportunity could be based and who will provide support.
7. A summary of what happens once you've registered your interest.
8. Select the '**About organisation**' link to find out more about the organisation.
9. Select the '**Who to contact if you have questions**' link to see contact information if you have questions about the opportunity or your application.

The screenshot shows an NHS Volunteering page for a role titled "Daft as a Brush Cancer Patient Care Volunteer Companion - Daft as a Brush Cancer Patient Transport". The page is numbered 1 through 9, corresponding to the steps in the user guide. Step 1 is a "Go back to results" link. Step 2 is the role title. Step 3 is a "Register for this opportunity" button. Step 4 is a "Summary" section. Step 5 is an "Am I the right person for this?" section. Step 6 is a "Useful information about the opportunity" section. Step 7 is a "What happens after you register with us" section. Step 8 is an "About Daft as a Brush Cancer Patient Care" link. Step 9 is a "Who to contact if you have questions" link.

NHS Volunteering

Give your feedback to help us improve this service. [Tell us what you think](#)

1 < Go back to results

2 **Daft as a Brush Cancer Patient Care Volunteer Companion - Daft as a Brush Cancer Patient Transport**

The organisation may close this opportunity at any time based on their needs.

3 **Register for this opportunity**

4 **Summary**

The role of the Volunteer Companion is to support the patient during their journey to and from the location of their treatment. The Volunteer Companion also supports the Volunteer Driver in their role.

Working as part of a team with the Volunteer Driver, you will ensure that the patient is transported in a comfortable and caring environment.

5 **Am I the right person for this?**

This opportunity will suit someone friendly, well organised, and compassionate.

You don't need any previous experience or qualifications (full training provided), and you should be confident speaking to a diverse range of people while also being comfortable in sensitive situations.

You will need to be:

- Over 21 years old.
- Live in the SE or DH postcode areas.
- Have access to emails and be able to use a mobile phone/computer.
- No medical condition which would affect your ability to carry out your role - walking, getting in and out of larger vehicle, pushing a wheelchair.

6 **Useful information about the opportunity**

Date posted: 19 February 2024

Shifts available: The service runs 7 days a week and shifts operate on full days, occasionally at unsociable hours. All volunteers are collected/dropped off from their home address. Volunteer availability is requested on a weekly basis (2 weeks in advance) as there are no fixed weekly shift notes.

Reference Number: R.065-YBN

Role locations: Northern Centre for Cancer Care
Freeman Road
High Weston
NE7 7JH

Who will support you: Volunteer Manager

7 **What happens after you register with us**

We will contact you within 2 working days upon submitting your enquiry.

You will then be invited to complete a full application - which will include two character references.

The application process also includes an informal interview at the charity offices in Gosforth, Newcastle.

8 **About Daft as a Brush Cancer Patient Care**

9 **Who to contact if you have questions**

You've reached the end of this user guide.