



Department  
of Health &  
Social Care

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Department of Health and Social Care  
39 Victoria Street  
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Michael Brodie  
Chief Executive Officer  
NHS Business Services Authority  
Stella House  
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Newcastle Upon Tyne  
NE15 8NY

20 February 2024

Dear Michael,

**Baby Loss Certificate - Instruction to the NHS Business Services Authority with immediate effect**

This letter sets out an instruction, on behalf of the Secretary of State for Health and Social care, to NHS Business Services Authority (NHSBSA) to administer a non-statutory, voluntary scheme to enable those who have experienced any pre-24 week pregnancy loss to record and receive a certificate to provide recognition of a baby loss if they wish to do so. This instruction is given under part 2, section 17 of the NHS Business Services Authority (Awdurdod Gwasanaethau Busnes y GIG) Directions 2016.

We would like to recognise the work that the NHSBSA has done to support the Department of Health and Social Care in developing the scheme since 2020. As you will know, the scheme is expected to go live on 22 February 2024. A memorandum of understanding and service specification will be jointly developed and set out details of the programme, KPIs and funding arrangements.

I am grateful for all the work that Michael Gutteridge and his team have done in developing the programme so far and look forward to working collaboratively with you in the future.

Yours sincerely,

Fiona Walshe  
Director Mental Health, Disabilities, Womens Health and Maternity