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How to make a job offer in NHS Jobs user guide

This guide gives you instructions for how to make a job offer in the NHS Jobs service.

You must have a job listing at the 'Ready to offer' recruitment stage.

To make a job offer to an applicant, you can choose one of the following options:

- create or select an offer letter template in your organisations account
- upload an offer letter to send to the applicant
- manually create and send the offer letter offline outside the NHS Jobs online service

To find out which roles can do this, go to the '**Roles and permissions**' link in the '**Help and information**' section of the employer dashboard.

Author: Training and Support Team

Delivered by the NHS Business Services Authority

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Ready to offer

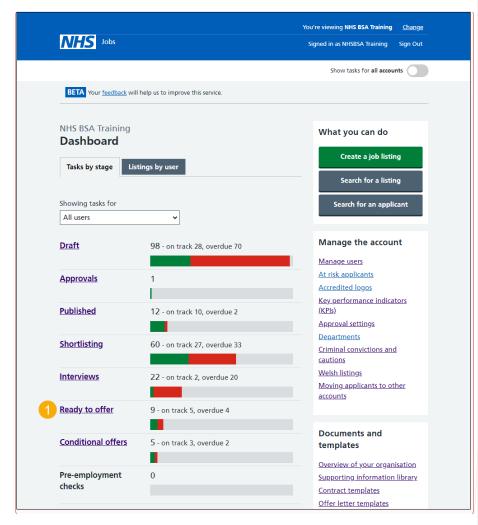
This page gives you instructions for how to make a job offer.

Important: You must have a job listing at the ready to offer recruitment stage.

Commented [AM1]: Updated screen shot

To make a job offer, complete the following step:

1. Select the '<u>Ready to offer</u>' link.



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Select applicants to offer

This page gives you instructions for how to select the applicants to make a job offer.

Find the job title and complete the following steps:

- 1. Select the 'Job title' link to view the details (optional).
- 2. Select the '<u>Select applicants to offer</u>' link.

NHS Jobs	You're viewing NHS BSA Training <u>Change</u> Signed in as NHSBSA Training Sign Out
	Show tasks for all accounts
BETA Your <u>feedback</u> will help us to im	prove this service.
 < Go back NHS BSA Training Ready to offer Showing tasks for All users ✓ Showing tasks All ✓ Ready to offer 	
Job title	Deadline Task What needs doing next
Team Manager T1111-22-8798 INTERNAL	01 May 2023 Ready to start offer Select applicants to offer 2 ON TRACK
Privacy policy Jerms and conditions	Accessibility Statement Cookies Help and guidance

Commented [AM2]: Updated screen shot

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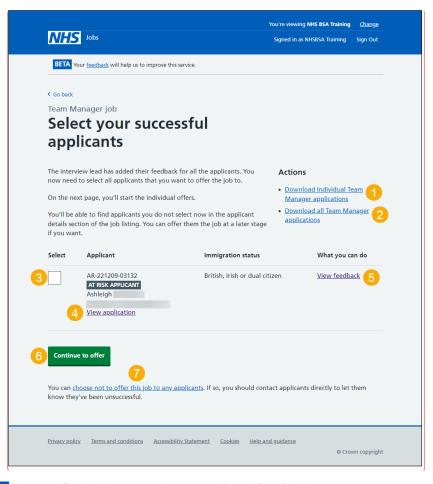
Select your successful applicants

This page gives you instructions for how to select your successful applicants.

Important: In this example, there's 1 applicant.

To select your successful applicants, complete the following steps:

- 1. Select the 'Download individual applications' link (optional).
- 2. Select the 'Download all applications' link (optional).
- 3. Select an applicant.
- 4. Select the 'View application' link (optional).
- 5. Select the 'View feedback' link (optional).
- 6. Select the '<u>Continue to offer</u>' button.
 - or
- 7. Select the 'Choose not to offer this job to any applicants' link.



Commented [AM3]: Updated screen shot

Tip: You can offer the job to more than one applicant, if applicable.

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Offer the job to the selected applicant

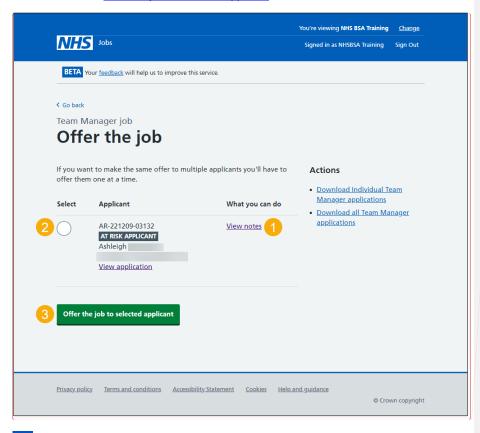
This page gives you instructions for how to offer the job to the selected applicant.

Important: You'll only see this page if you're offering the job to a selected applicant. In this example, there's 1 applicant to offer the job to.

Commented [AM4]: Updated screen shot

To offer the job to the selected applicant, complete the following steps:

- 1. Select the 'View notes' link (optional).
- 2. Select an applicant.
- 3. Select the 'Offer the job to selected applicant' button.



Tip: If you want to make the same offer to multiple applicants, you'll have to offer them one at a time.

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How do you want to offer the pay?

This page gives you instructions for how to confirm the pay type.

To add the pay type, complete the following steps:

- 1. Select an answer:
 - 'Fixed pay'
 - 'Pay range'
- 2. Select the 'Continue' button.

	NHS	Jobs			You're viewing NHS Training and Signed in as <u>I</u>		<u>Change</u> Sign Out
1	< Go back	you want to	mprove this service.	y?			
	Privacy policy.	Terms and conditions	Accessibility Statement	<u>Cookies</u>	How to create and publish jobs	© Crov	vn copyrigh

Tip: For example, a fixed pay is £25,000 and a pay range is £20,000 to £30,000.

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What is the fixed pay?

This page gives you instructions for how to confirm the fixed pay.

Important: You'll only see this page if you've selected a fixed pay. The advertised pay is shown. You must now enter the actual pay that's on offer for this job.

To add the fixed pay, complete the following steps:

- 1. In the Pay amount box, enter the details.
- 2. From the Timeframe drop-down menu, select an option.
- 3. In the More details about the pay box, enter the details (optional).
- **4.** Select the '<u>Save and continue</u>' button.

NHS Jobs					NHS BSA Training	<u>Change</u> Sign Out
BETA Your feed	<u>back</u> will help us to in	prove this service.				
< Go back						
Offer the job						
What is th	e pay?					
This was advertise	g, Goldcrest Way ed as depending o	Newcastle Upon Ty n experience You m		er the		
Pay amount	on offer for this jo Fimeframe a year 🗸 2)				
	ut the pay (option udes high cost area	al) a supplements (HCAS)	or plus inn	er		
4 Save and contin	nue					
<u>Privacy policy</u> <u>Ter</u>	ms and conditions	Accessibility Statement	<u>Cookies</u>	Help and guidance	© Cro	wn copyright

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What is the pay range?

This page gives you instructions for how to confirm the pay range.

Important: You'll only see this page if you've selected a pay range. The advertised pay is shown. You must now enter the actual pay that's on offer for this job.

To add the pay range, complete the following steps:

- 1. In the From pay box, enter the details.
- 2. In the To pay box, enter the details.
- 3. From the Timeframe drop-down menu, select an option.
- 4. In the More details about the pay box, enter the details (optional).
- 5. Select the 'Save and continue' button.

NHS Jobs	You're viewing NHS BSA Training Signed in as NHSBSA Training	<u>Change</u> Sign Out
BETA Your feedback will help us to improve this service.		
C Go back Offer the job What is the pay? Training and Support Officer NHS BSA Training, Goldcrest Way, Newcastle Upon Tyne This was advertised as depending on experience You must now enter the actual pay that's on offer for this job. From 1 6 70 6		
Timeframe a year More details about the pay (optional) For example, includes high cost area supplements (HCAS) or plus inner London HCAS Save and continue		
Privacy.policy Terms and conditions Accessibility.Statement Cookies Help a	<u>nd guidance</u> © Crov	vn copyright

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What's the working pattern?

This page gives you instructions for how to confirm the working pattern.

To add the working pattern, complete the following steps:

- 1. Select an answer.
- **2.** Select the '<u>Continue</u>' button.

NHS	Jobs			You're viewing NH5 Training and Signed in as <u>I</u>			
BETA Your	feedback will help us to ir	nprove this service.					
< Go back Offer the What is	iob the working	pattern?					
Home	ne ne are e working or remote working						
Term ti	essed hours me hours lised hours						
Privacy, policy	Terms and conditions	Accessibility Statement	<u>Cookies</u>	How to create and publish jobs	© Crow	wn copyright	

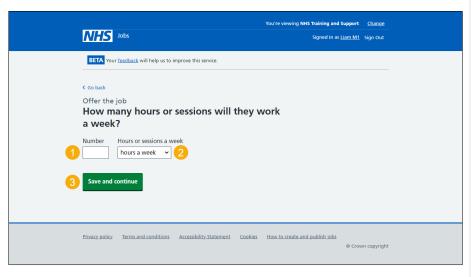
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How many hours or sessions will they work in a week?

This page gives you instructions for how to confirm how many hours or sessions they will work in a week.

To add how many hours or sessions they will work in a week, complete the following steps:

- 1. In the Number box, enter the details.
- 2. From the Hours or sessions a week drop-down menu, select an option.
- **3.** Select the '<u>Save and continue</u>' button.



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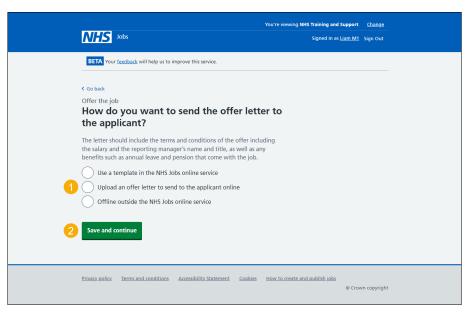
How do you want to send the offer letter to the applicant?

This page gives you instructions for how to confirm how you want to send the offer letter to the applicant.

Important: The offer letter should include the terms and conditions of the offer including the salary and the reporting manager's name and title, as well as any benefits such as annual leave and pension that come with the job.

To confirm how you want to send the offer letter to the applicant, complete the following steps:

- 1. Select an answer:
 - 'Use a template in the NHS Jobs online service '
 - 'Upload an offer letter to send to the applicant online'
 - 'Offline outside the NHS Jobs online service'
- **2.** Select the 'Save and continue' button.



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Which offer letter template do you want to use?

This page gives you instructions for how to confirm the offer letter template you want to use.

Important: You'll only see this page if you're selecting an offer letter template in your organisations account. If the template you need is not displayed, only those who manage your organisation's NHS Jobs account can create and edit templates. You'll need to contact them and ask them to create one.

To add the offer letter template you want to use, complete the following steps:

- 1. Select an offer letter template.
- 2. Select the 'Save and continue' button.
 - or
- 3. Select the 'If the template you need is not displayed' link.

	NHS Jobs	You're viewing NHS Training and Support Signed in as <u>Liam M1</u>	
	BETA Your <u>feedback</u> will help us to improve this service.		
	K Go back		
	^{Offer the job} Which offer letter template do you wan use?	t to	
1	NHS Jobs		
3	 If the template you need is not displayed Only those who manage your organisation's NHS Jobs account cat create and edit templates. You'll need to contact them and ask th to create one. 		
2	Save and continue		
	Privacy policy Terms and conditions Accessibility Statement Cookies	How to create and publish jobs	vn copyright

Tip: To find out how to manage offer letter templates, go to the '**How to manage offer letter templates in NHS Jobs**' user guide or video from the '**Manage your account**' section of the '<u>Help and support for employers</u>' webpage.

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Add an offer letter

This page gives you instructions for how to add an offer letter.

Important: You'll only see this page if you're uploading an offer letter. The file must not exceed 1MB in file size and be a DOC, DOCX or PDF.

To add an offer letter, complete the following steps:

- **1.** Select the 'Choose file' button.
- 2. Select the 'Upload' button.
- **3.** Select the '<u>Save and continue</u>' button.

NHS Jobs	You're viewing NHS Training and Suppo Signed in as <u>Liam h</u>	
BETA Your <u>feedback</u> will help us to imp	rove this service.	
Go back Offer the job Add an offer letter The file you choose must:		
not exceed 1MB in file size be a DOC, DOCX or PDF Upload a file		
1 Choose File] No file chosen 2 Upload		
3 Save and continue		
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Tip: To choose a file, you'll need to know where this is located.

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Select supporting documents (optional)

This page gives you instructions for how to select the supporting documents.

Important: In this example, the 'NHS Jobs Organisation Chart' supporting document is available to select in your organisations account. If the document you need is not displayed, only those who manage your organisation's NHS Jobs account can add documents. You'll need to contact them and ask them to add one.

Commented [AM6]: Updated screen shot

To select the supporting documents, complete the following steps:

- 1. Select a 'Document name link' to view the document (optional).
- 2. Select a supporting document (optional).
- **3.** Select the '<u>Save and continue</u>' button.
- or 4. Select the 'If the document you need is not displayed' link.

 Go back 		
Offer the job		
	supporting inform	nation (optional)
	oporting documents or links to se e able to access them alongside th	
Documents		
Select	Document	What you can do
	NHS Jobs organisation chart	Download document () (DOCX, 12 KB)
Links		
No links have be	een added	
▼ If the docume	ent or link you need is not shown	n
information f have access, y	nd links can be added to the orga from the dashboard by users with rou'll need to contact a super use	h access. If you do not
NHS BSA Train		
Vasudev	iing	
Jane Doe		
Jane Doe Jen		

Tip: The applicant will be able to download the document alongside the offer letter.

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Check the details of the offer

This page gives you instructions for how to check the details of the offer.

To check, change and confirm the details of the offer, complete the following steps:

- 1. Select a 'Change' link (optional).
- 2. Select the 'Continue' button.

NHS Jobs		You're viewing NHS BSA Training Signed in as NHSBSA Training	<u>Change</u> Sign Out
BETA Your feedback will help us to	improve this service.		
 Go back Offer the job Check the details of 	the offer		
Applicant name			<u>Change</u>
Telephone number			
Job title	Team Manager		
Job location	Nhs Property Services Ltd Goldcrest Way Newcastle Upon Tyne NE15 8NY		<u>Change</u>
Contract type	Permanent		<u>Change</u>
Working pattern	Full-time		<u>Change</u>
Number of hours or sessions a week	30 Hours a week		Change
Pay Scheme	Other		
Pay	£25,000 a year		<u>Change</u>
Send offer	Use a template in the NH	5 Jobs online service	<u>Change</u>
Offer letter template	Training & Support		<u>Change</u>
Supporting Information	NHS Jobs organisation ch	art	<u>Change</u>
Contact	Ashleigh ashleigh.		<u>Change</u>
2 Continue			
Privacy policy Terms and conditions	Accessibility Statement	ookies <u>Help and guidance</u> © Crov	vn copyright

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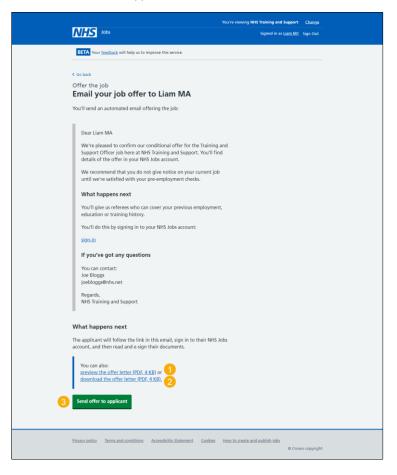
Email your job offer to the applicant

This page gives you instructions for how to email your job offer to the applicant.

Important: Once the applicant receives this email, they will follow the link, sign into their NHS Jobs account, and then read and e-sign their documents.

To email your job offer to the applicant, complete the following steps:

- 1. Select the 'preview the offer letter' link.
- 2. Select the 'download the offer letter' link.
- 3. Select the 'Send offer to applicant' button.



Tip: The offer letter document is previewed and downloaded in a portable document format (PDF).

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Job offer sent to the applicant

This page shows confirmation the job offer is sent to the applicant.

Important: The applicant should read and respond to your email.

To view the applicants offered the job, complete the following step:

1. Select the '<u>View the applicants offered the job</u>' button.

	NHS Jobs	You're viewing NHS Training and Support Signed in as <u>Liam M1</u>	<u>Change</u> Sign Out
	BETA Your feedback will help us to improve this service.		
	Training administrator jo offer sent to Liam MA for NHS Training and Supp		
	What happens next		
	The applicant should read and respond to your email.		
1	View the applicants offered the job		
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Applicants you've offered the job to

This page gives you instructions for how to view the applicants you've offered the job to.

Important: In this example, you have sent offers to all available applicants. There are no other applicants you can offer the job to.

To do a task, complete the following steps:

- 1. Select the 'Respond for the applicant' button (optional).
- 2. Select the 'Return to dashboard' button.

	NHS Jobs		You're viewing NHS Training and Supp Signed in as <u>Liam</u>					
	BETA Your feedback will help us to improve this service. < Go back Training administrator Applicants you've offered the job to							
	List of applicants under offer Applicant Liam MA	Status	What needs doing next Respond for the applicant					
2	Llam MA AR-220317-00003 You have sent offers to all available Return to dashboard	OFFER SENT						
	Privacy policy. Terms and conditions	Accessibility Statement Cookies	How to create and publish jobs	Crown copyright				

Tip: To find out how to manage a job offer, go to the '**How to manage a job offer in NHS Jobs**' user guide or video from the '**Make a job offer**' section of the '<u>Help and support for</u> <u>employers</u>' webpage.

You've offered the job to an applicant and reached the end of this user guide.

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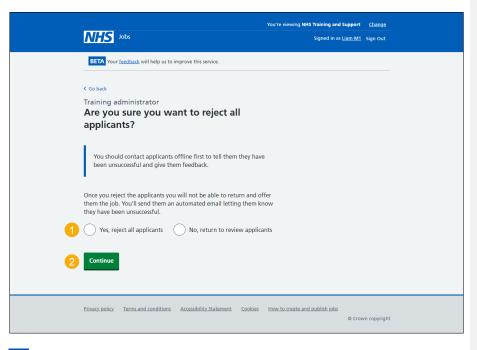
Are you sure you want to reject all applicants?

This page gives you instructions for how to confirm if you're sure you want to reject all applicants.

Important: You'll only see this page if you're not offering the job to any applicants. You should contact applicants offline first to tell them they have been unsuccessful and give them feedback.

To confirm if you're sure you want to reject all applicants, complete the following steps:

- 1. Select an answer:
 - <u>Yes, reject all applicants</u>
 - 'No, return to review applicants'
- **2.** Select the 'Continue' button.



Tip: Once you reject the applicants you will not be able to return and offer them the job. You'll send them an automated email letting them know they have been unsuccessful.

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Do you want to provide an email address for unsuccessful applicants to get feedback?

This page gives you instructions for how to confirm if you want to provide an email address for unsuccessful applicants to get feedback.

Important: Unsuccessful applicants may want to contact you to get feedback about their interview.

To confirm if you want to provide an email address for unsuccessful applicants to get feedback, complete the following steps:

- 1. Select an answer:
 - <u>Yes</u>'
 - '<u>No</u>'
- 2. Select the 'Continue' button.

NHS Jobs	You're viewing NHS Training and Support <u>Change</u> Signed in as <u>Liam M1</u> Sign Out
BETA Your feedback will help us to improve this service.	
 Go back Training administrator Do you want to provide an email addres for unsuccessful applicants to get feedb 	
Unsuccessful applicants may want to contact you to get feedback at their interview.	pout
1 Yes No	
2 Continue	
Privacy, policy Terms and conditions Accessibility Statement Cookies	How to create and publish jobs © Crown copyright

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Give an email address for applicant feedback

This page gives you instructions for how to give an email address for applicant feedback.

Important: You'll only see this page if you're adding an email address for applicant feedback. This will be included in the email that will be sent to unsuccessful applicants.

To give an email address for applicant feedback, complete the following steps:

- 1. In the Email address box, enter the details.
- 2. Select the 'Continue' button.

NHS Jobs	You're viewing NHS Training and Support Signed in as <u>Liam M1</u>	
BETA Your <u>feedback</u> will help us to improve this service.		
Training administrator Give an email address for applicant feedback		
This will be included in the email that will be sent to unsuccessful applicants.		
2 Continue		
Privacy.policy Terms and conditions Accessibility Statement Cookies	How to create and publish jobs	vn copyright

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Send email to unsuccessful applicants

This page gives you instructions for how to send an email to unsuccessful applicants.

Important: You'll only see this page if you're sending an email to unsuccessful applicants. If you have not contacted any applicants offline to let them know they have been unsuccessful you should do that first.

To send an email to unsuccessful applicants, complete the following step:

1. Select the 'Send rejection' button.

Detrive Your feedback will help us to improve this service. C Go back Training administrator Send email to unsuccessful applicants If you have not yet contacted them offline to let them know they have been unsuccessful you should do that first. Dear [applicant full name], Thank you for taking the time to interview for the Training administrator job at NHS Training and Support. On this occasion, you've been unsuccessful. The employer will not be continuing with your application. If the employer has not provided you with feedback yet, you can contact joe.bloggs@hhs.net. We wish you well in your job search. Kind regards, The NHS Jobs Team		VHS Jobs	You're viewing NHS Training and Support Signed in as <u>Liam M1</u>	<u>Change</u> Sign Out
Training administrator Send email to unsuccessful applicants If you have not yet contacted them offline to let them know they have been unsuccessful you should do that first. Dear [applicant full name], Thank you for taking the time to interview for the Training administrator job at NHS Training and Support. On this occasion, you've been unsuccessful. The employer will not be continuing with your application. If the employer has not provided you with feedback yet, you can contact joe.bloggs@nhs.net. We wish you well in your job search. Kind regards,	_	BETA Your feedback will help us to improve this service.		
Send email to unsuccessful applicants If you have not yet contacted them offline to let them know they have been unsuccessful you should do that first. Dear [applicant full name], Thank you for taking the time to interview for the Training administrator job at NHS Training and Support. On this occasion, you've been unsuccessful. The employer will not be continuing with your application. If the employer has not provided you with feedback yet, you can contact joe.bloggs@nhs.net. We wish you well in your job search. Kind regards,				
been unsuccessful you should do that first. Dear [applicant full name], Thank you for taking the time to interview for the Training administrator job at NHS Training and Support. On this occasion, you've been unsuccessful. The employer will not be continuing with your application. If the employer has not provided you with feedback yet, you can contact joe.bloggs@nhs.net. We wish you well in your job search. Kind regards,				
Thank you for taking the time to interview for the Training administrator job at NHS Training and Support. On this occasion, you've been unsuccessful. The employer will not be continuing with your application. If the employer has not provided you with feedback yet, you can contact joe.bloggs@nhs.net. We wish you well in your job search. Kind regards,			ve	
administrator job at NHS Training and Support. On this occasion, you've been unsuccessful. The employer will not be continuing with your application. If the employer has not provided you with feedback yet, you can contact joe.bloggs@nhs.net. We wish you well in your job search. Kind regards,	I	Dear [applicant full name],		
continuing with your application. If the employer has not provided you with feedback yet, you can contact joe.bloggs@nhs.net. We wish you well in your job search. Kind regards,				
contact joe.bloggs@nhs.net. We wish you well in your job search. Kind regards,			t be	
Kind regards,				
		We wish you well in your job search.		
The NHS Jobs Team		Kind regards,		
		The NHS Jobs Team		
	1	Send rejection		
1 Send rejection				
1 Send rejection		inen policy . Terms and conditions . Association to testarter	How to grante and publish jobs	
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You did not offer the job to any applicants

This page shows confirmation you did not offer the job to any applicants.

To do a task, complete the following steps:

- 1. Select the 'Reuse this listing' link (optional).
- 2. Select the 'Remove this listing' button (optional).
- 3. Select the 'Return to your dashboard' link.

Iops	You're viewing NHS Training and Support <u>Change</u> Signed in as <u>Liam M1</u> Sign Out
BETA Your feedback will help us to improve this service.	
You did not offer the job any applicants Training administrator, reference T0111-22-3348	to
What you can do next You can reuse this Training administrator listing. You can remove this listing from your dashboard. Remove this listing	
3 Return to your dashboard	
Privacy. policy Terms and conditions Accessibility. Statement Cookies	How to create and publish jobs © Crown copyright

You did not offer the job to any applicants and you've reached the end of this user guide.