Enhancements made to the 2018/19 digital flu claims process

To improve the user experience of the digital flu submission process, the following enhancements have been made to the webform you will access via the unique URL sent on 1st November 2018:
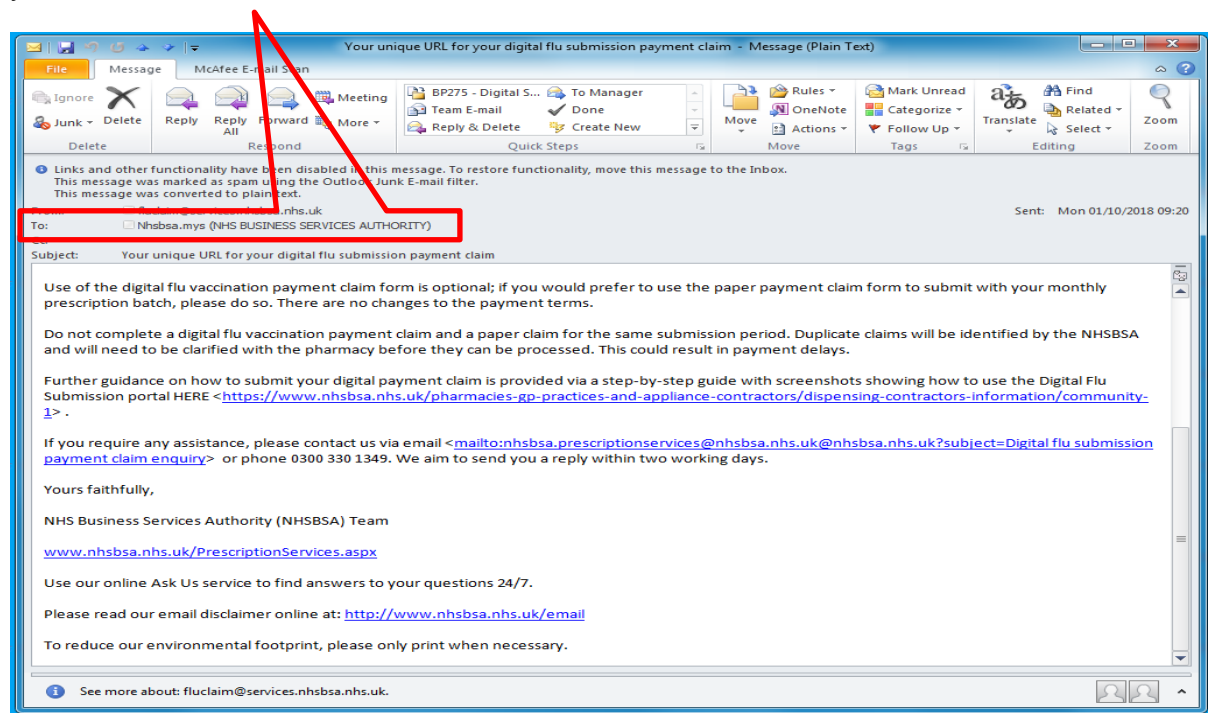
1. Verification

We've amended the input boxes on the verification screens to allow for any leading or trailing spaces. This will mean that the verification won't fail if these were added accidentally whilst inputting your details.
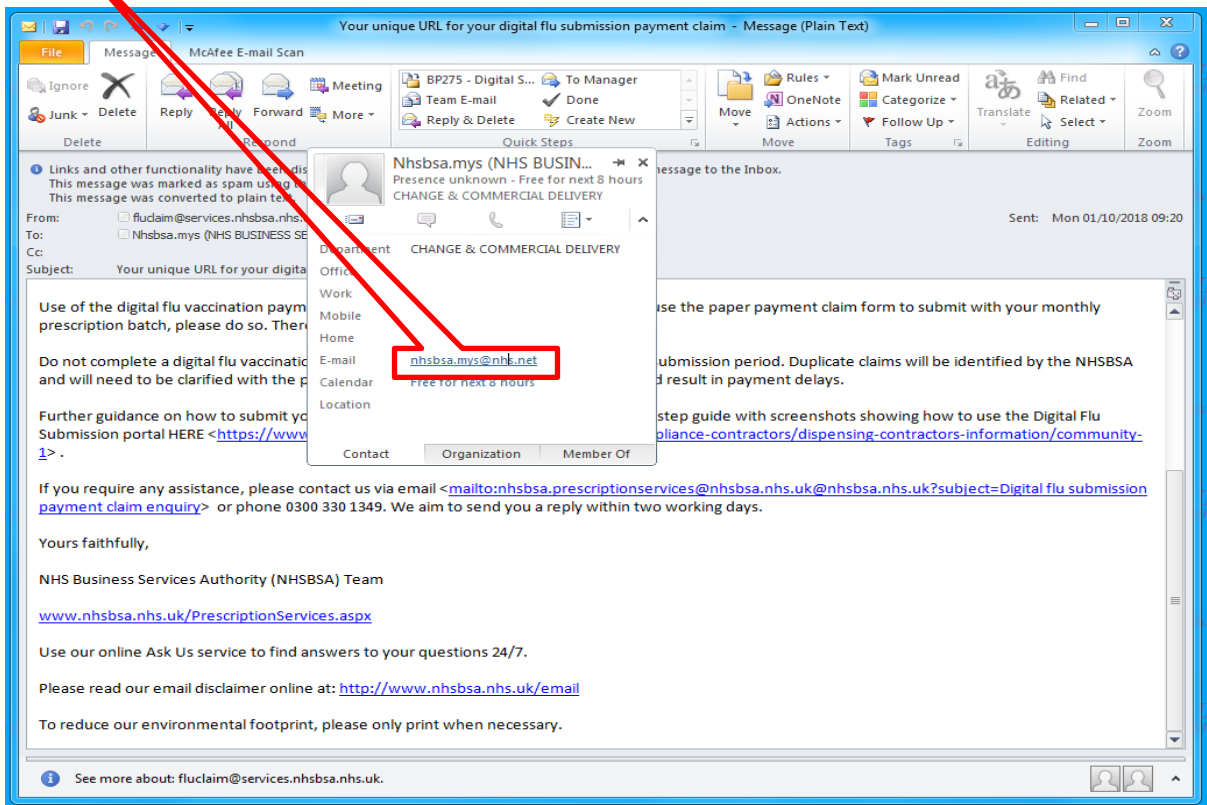
2. NHSmail addresses

We've been told that users have experienced some issues passing the verification stage after they've inputted their email address. There are a number of premises-shared NHSmail addresses which have a display name that differs from the actual email address. In order to check if this applies for your pharmacy, we suggest trying the following:

If using Microsoft Outlook

Double-click on the display name appearing next to **To:** in the automated flu email you receive from NHSBSA.
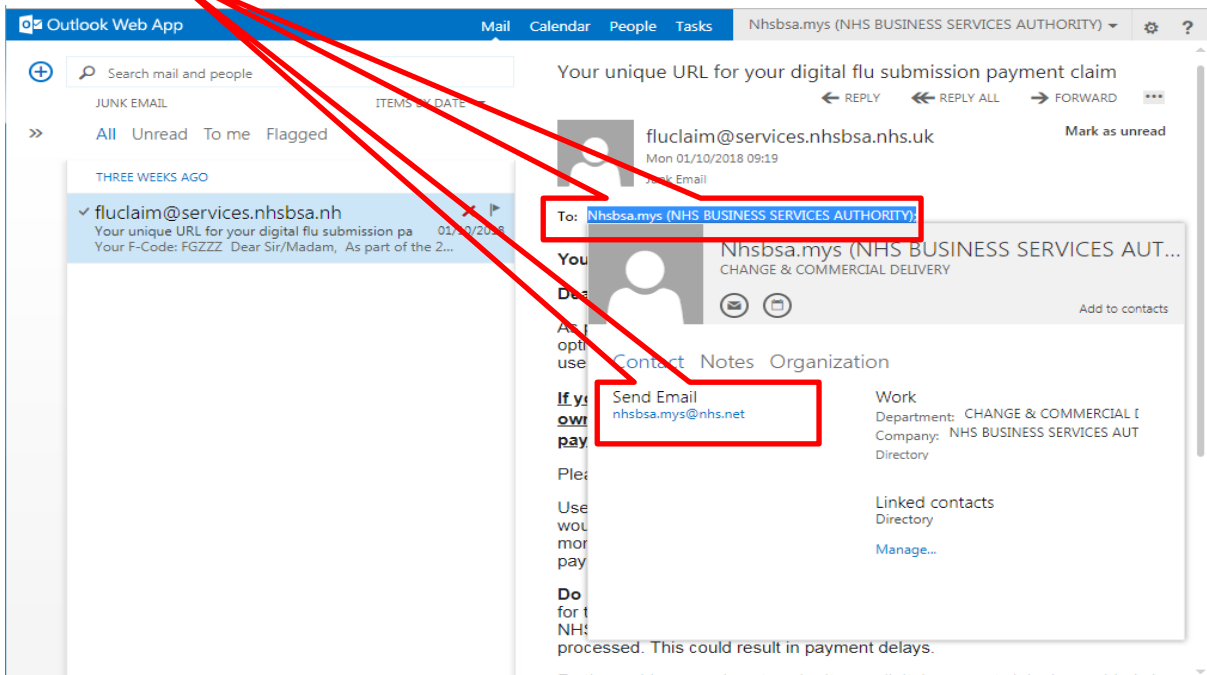

The premises-shared NHSmail address appears next to **Email** in the pop-up box.

If using the NHSmail web application

Click on the display name next to **To:** in the automated flu email you receive from NHSBSA. The email address appears under **Send Email** in the pop-up box.

3. **Month select**

The month select drop-down list will no longer be pre-populated with a month as it was previously. A month will need to be selected in order to proceed with your claim.

If you select the current month in error (for example, select November submission month during November calendar month), you will be presented with a warning message asking you to confirm that you have selected the correct month prior to being able to continue with your claim.

The unique URL sent on 1st November can be used to submit claims for flu vaccines administered during October and/or September if not already claimed for. Although you can use the November URL until midnight on the 30th November, we recommend that you complete your claim for flu vaccines administered during October no later than the 5th of November in line with the Drug Tariff rules to ensure processing of your submission and payment is made in a timely manner.

Which month do these totals belong to?
Flu vaccination payments

Flu claim

Complete the missing information
Please review the following errors:

You still have time to administer flu vaccines this month, please confirm you have selected the correct submission month

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Select month

| OCTOBER 2018 | ▾ |

You still have time to administer flu vaccines this month, please confirm you have selected the correct submission month

○ Yes   ◉ No

Next

Screens of the application shown in this document are for demonstration purposes only.'