



Business Services Authority

Your NHS Jobs newsletter



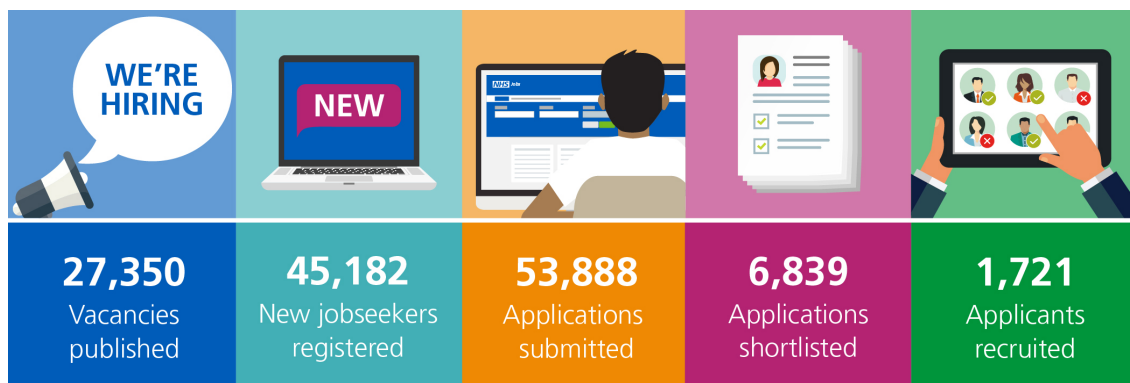
NHS Jobs - A Workforce Service delivered by the NHSBSA

In this edition we'll cover:

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- [Introducing hurdle, our brand-new virtual classroom solution](#)
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Did you know?

In December 2024 there were...



British Overseas Territories start to use NHS Jobs Service

British Overseas Territories will soon be able to use NHS Jobs to aid recruitment in the healthcare sector.

We've been working with each of the territories to onboard them onto NHS Jobs so they can advertise their vacancies and improve recruitment in areas which are struggling.

The British Overseas Territories planned to use NHS Jobs include:

- Anguilla
- Bermuda
- British Virgin Islands
- Cayman Islands
- Falkland Islands
- Gibraltar
- Montserrat
- Pitcairn Islands
- Saint Helena, Ascension and Tristan da Cunha
- Turks and Caicos Islands

In the coming months, NHS Jobs will enable the territories to advertise their vacancies for those based within the healthcare sector in the British Overseas Territories.

Introducing hurdle, our brand-new virtual classroom solution

We're excited to announce that the release of our new virtual classroom, [hurdle](#), is just around the corner. Moving away from employer training sessions using Microsoft Teams, hurdle makes learning more personalised, interactive and engaging through a selection of clever tools.

hurdle isn't just another demo session - it's designed to help learners actively engage, creating a training session. They can ask questions, take part in activities and interact with both trainers and peers, making the learning experience more realistic and effective.

A standout feature of hurdle is the ability to offer private, one-to-one support, if learners need extra help. A trainer can have a personal conversation with a learner away from others, making them feel valued and confident to progress on their learning journey.

The platform also provides opportunities to practise recruitment tasks using the NHS Jobs training system. Learners can share their screens with support from a trainer to follow instructions and receive immediate feedback, helping them feel more confident in applying their new skills and knowledge to their day job.

We can check engagement during sessions and adjust the content to better meet individual needs, with interactive tools like whiteboards for group activities and live polls for feedback. We're expecting to offer this from March 2025, with more information available by emailing nhsbsa.nhsjobs@nhsbsa.nhs.uk.

Get volunteers on board for the New Year

For many people the New Year is about giving back to their community and looking for new opportunities; and so it is an ideal time to recruit volunteers.

The NHS Volunteering [website](#) allows prospective volunteers to find and apply for NHS and partner volunteering opportunities in their area using a simple postcode search.

The website provides a single 'front door' to volunteering right across healthcare. This makes it easier for people to learn about health-related volunteering and give their time in support of the NHS and our voluntary sector partners.

The NHS Volunteering website is free and easy to use for both recruiters and potential volunteers, built with digital accessibility in mind and shaped by extensive user research. Recruiting organisations can post role adverts directly on the site and opt to either receive applications via a simple form or integrate the site into their existing recruitment tools.

To find out how your organisation can recruit volunteers through NHS Volunteering, email nhsvolunteering@nhsbsa.nhs.uk.

If you would like to apply for a volunteering role, visit the NHS Volunteering [website](#).

[Special guest speaker at January's stakeholder engagement event](#)

We recently announced we would be hosting special guest speakers at our 2025 bi-monthly engagement sessions, with insightful talks covering a range of health recruitment topics.

We would like to invite you to our first session on Thursday 30 January. The spotlight will be on National Apprenticeship/Careers Week with Abi Changer from Health Careers at NHS England. The session takes place from 11am to 12pm and you can sign up now via [Eventbrite](#).

If you have any questions - or if the event is at maximum capacity and you would still like to attend - please contact jon.lee@nhsbsa.nhs.uk.

[Training and support](#)

Here are some of the most frequently asked questions we received last month, along with the answers and guidance on where to find more information:

What can I do if I'm unable to login to my NHS Jobs account?

To access your organisation's account, you must have been added by a current Super User.

Once your account has been created, you'll receive a link by email. This link is used to set up your account password.

You can access your employer account; you must ensure you are logging on at <https://www.jobs.nhs.uk/employer/auth/login>.

If you've forgotten your password, you can reset it by selecting '[forgot your password](#)' on the sign in page.

You can find more information on accessing your account on our Frequently Asked Question: [What can I do if I'm unable to login to my NHS Jobs account?](#), our [Help and support for employers page](#) and the [NHS Jobs YouTube channel](#).

Can I reuse a job listing already advertised on the NHS Jobs service?

To reuse and publish a listing, a user must have the role of either Super User, Team Manager or Recruitment Administrator.

A previously published vacancy can be reused by selecting the job title link for the listing and selecting 'reuse this listing' from the 'what needs doing next' section.

All details of the reused listing can be amended before it has been published.

You can find more information on reusing a job listing on our Frequently Asked Question: [Can I reuse a job listing already advertised on the NHS Jobs service?](#), our [Help and support for employers page](#) and the [NHS Jobs YouTube channel](#).

Additional support

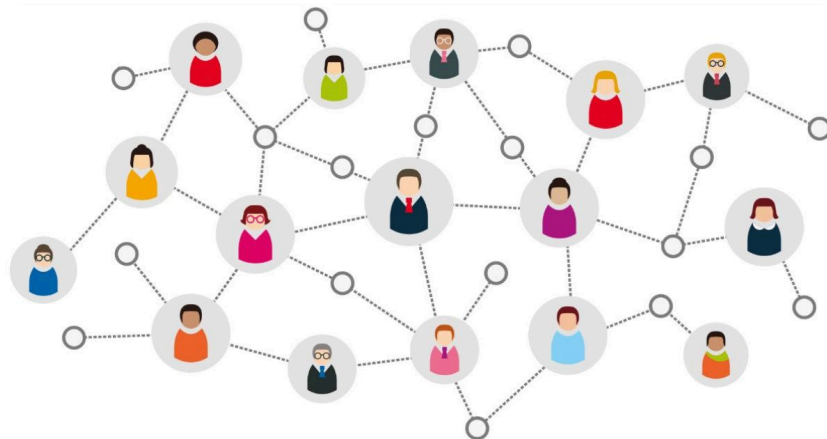
Further support and user guides are available on our [Help and support for employers page](#).

For bitesize video tutorials, subscribe to our [NHS Jobs YouTube channel](#) and select the bell icon for future notifications.

Help and support

To help you get the most out of NHS Jobs, employers can:

- search FAQs via the [NHS Jobs Knowledge Base](#)
- access user guides at: [Help and support for employers](#)
- watch tutorial videos on the [NHS Jobs YouTube channel](#)
- complete eLearning courses at: [NHS Jobs employer eLearning](#)
- request instructor-led online training sessions at: [NHS Jobs employer training sessions](#)



Thanks for reading

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